

CLAIMS

I claim:

1. A method of simulation, said method comprising:
receiving for at least one business transformation outsourcing service

benefits inputs,
process inputs,
information technology inputs, and
value inputs;

based on said inputs, performing

a benefits simulation,
a process simulation,
an information technology simulation; and
a value simulation; and

outputting at least one measure of economic value for said business transformation
outsourcing service.

2. The method of Claim 1, further comprising:
performing said simulations in different modes for different end users.

3. The method of Claim 2, wherein said performing further comprises performing one
or more simulations chosen from:

a simulation in research and development mode,
a simulation in internal use mode,
and a simulation in external use mode.

4. The method of Claim 1, wherein said performing a benefits simulation further
comprises simulating at least one business transformation outsourcing service chosen
from:
sourcing,

procurement,
payables,
human resources,
customer relationship management,
5 shipping,
finance,
accounting,
insurance claims processing,
and banking back office services.

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5. The method of Claim 1, further comprising:
mapping various forms of said benefits simulation to various forms of said business
transformation outsourcing service.

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6. The method of Claim 1, further comprising:
representing various forms of said business transformation outsourcing service mainly
by utilizing various forms of said benefits simulation.

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7. The method of Claim 1, further comprising:
outputting cost quantities and benefit quantities for a plurality of years.

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8. A method of simulation, said method comprising:
performing a benefits simulation;
performing a process simulation;
performing an information technology simulation;
performing a value simulation;
providing interactions among said simulations; and
representing with said simulations the use of at least one business transformation
outsourcing service by a client organization.

9. The method of Claim 8, further comprising:
receiving for said at least one business transformation outsourcing service
benefits inputs,
process inputs,
5 information technology inputs, and
value inputs.

10. The method of Claim 8, further comprising:
outputting cost quantities and benefit quantities for a plurality of years.

11. A system of simulation, said system comprising:
means for receiving for at least one business transformation outsourcing service
benefits inputs,
process inputs,
15 information technology inputs, and
value inputs;
means responsive to said inputs, for performing
a benefits simulation,
a process simulation,
20 an information technology simulation; and
a value simulation; and
means for outputting at least one measure of economic value for said business
transformation outsourcing service.

12. The system of Claim 11, further comprising:
means for performing said simulations in different modes for different end users.

13. The system of Claim 12, wherein said means for performing further comprises
means for performing one or more simulations chosen from:

a simulation in research and development mode,
a simulation in internal use mode,
and a simulation in external use mode.

5 14. The system of Claim 11, wherein said means for performing a benefits simulation
further comprises means for simulating at least one business transformation
outsourcing service chosen from:
sourcing,
procurement,
10 payables,
human resources,
customer relationship management,
shipping,
finance,
15 accounting,
insurance claims processing,
and banking back office services.

20 15. The system of Claim 11, further comprising:
means for mapping various forms of said benefits simulation to various forms of said
business transformation outsourcing service.

25 16. The system of Claim 11, further comprising:
means for representing various forms of said business transformation outsourcing
service mainly by utilizing various forms of said means for performing a benefits
simulation.

17. The system of Claim 11, further comprising:
means for outputting cost quantities and benefit quantities for a plurality of years.

18. A computer-usable medium, having computer-executable instructions for simulation, said computer- usable medium comprising:
means for receiving for at least one business transformation outsourcing service
benefits inputs,
5 process inputs,
information technology inputs, and
value inputs;
means responsive to said inputs, for performing
a benefits simulation,
10 a process simulation,
an information technology simulation; and
a value simulation; and
means for outputting at least one measure of economic value for said business transformation outsourcing service.

19. The computer-usable medium of Claim 18, further comprising:
means for performing said simulations in different modes for different end users.

20. The computer-usable medium of Claim 19, wherein said means for performing further comprises means for performing one or more simulations chosen from:
a simulation in research and development mode,
a simulation in internal use mode,
and a simulation in external use mode.

21. The computer-usable medium of Claim 18, wherein said means for performing a benefits simulation further comprises means for simulating at least one business transformation outsourcing service chosen from:
sourcing,
procurement,

payables,
human resources,
customer relationship management,
shipping,
5 finance,
accounting,
insurance claims processing,
and banking back office services.

10 22. The computer-usable medium of Claim 18, further comprising:
means for mapping various forms of said benefits simulation to various forms of said
business transformation outsourcing service.

15 23. The computer-usable medium of Claim 18, further comprising:
means for representing various forms of said business transformation outsourcing
service mainly by utilizing various forms of said means for performing a benefits
simulation.

20 24. The computer-usable medium of Claim 18, further comprising:
means for outputting cost quantities and benefit quantities for a plurality of years.